

# Electric Assistance Program System Benefits Charge Reconciliation Report September 2009

Public Service of NH	
Retail Delivery KWHs	674,122,635
SBC Low Income EAP Rate	\$ 0.0015
SBC Low Income EAP Billed Amount	\$ 1,011,183.95
Interest on 10% Reserve Fund Balance <sup>(1)</sup>	102.48
<b>SBC Low Income EAP Funding</b>	<b>\$ 1,011,286.43</b>
EAP Costs	
Discounts Applied to Customers' Bills	\$ 755,510.73
Payments to Community Action Agencies	-
Incremental Program Expenditures	1,253.38
Pre-program Arrears Recovery	-
<b>Total EAP Costs</b>	<b>756,764.11</b>
<b>SBC Low Income EAP Balance</b>	<b>\$ 254,522.32</b>
Program to Date Reserve Balance	\$ 372,886.38
Cumulative Deferred Amount due from State Treasury as of September 30, 2009	\$ -

<sup>(1)</sup> Interest on reserve at 0.33438%  
 $\$372,886.38 * 0.33438\% * 30/365 = \$102.48$

**PUBLIC SERVICE OF NEW HAMPSHIRE**  
**Electric Assistance Program**  
**Number of Active EAP Participants by Discount Tier Levels and Amounts**  
**As of September 30, 2009**

	<u>Number of Active Participants</u>	<u>Discount Tier*</u>	<u>% per Tier Participants To Total Participants</u>	<u>Discount Amount</u>	<u>% per Tier Discount To Total Discounts</u>
	1,098	1	5.0%	\$ 5,564.17	0.7%
	3,408	2	15.4%	23,692.27	3.1%
	4,021	3	18.1%	68,381.93	9.1%
	4,230	4	19.1%	130,448.87	17.3%
	4,499	5	20.3%	201,087.93	26.6%
	<u>4,912</u>	6	<u>22.2%</u>	<u>326,335.56</u>	<u>43.2%</u>
<b>TOTAL</b>	22,168		100.0%	\$ 755,510.73	100.0%

**\*Discount Levels for PSNH:**

<u>Tier</u>	<u>Discount</u>	<u>% of Federal Poverty Guidelines</u>
1	5%	176% to 185%
2	7%	151% to 175%
3	18%	126% to 150%
4	33%	101% to 125%
5	48%	76% to 100%
6	70%	Up to 75%

**PUBLIC SERVICE OF NEW HAMPSHIRE**  
**Electric Assistance Program**  
**Aging Comparison Between EAP and Other Residential Customers**  
**As of September 30, 2009**

	<u><b>EAP</b></u>		<u><b>Non-EAP</b></u>	
Average Bill (current month)	\$	66.52	\$	106.18
Average Past Due Amount	\$	156.70	\$	186.02
Total Included Accounts Receivable <sup>(1)</sup>	\$	1,472,828.85	\$	41,746,905.68
Number of Accounts <sup>(1)</sup>		22,139		393,137
Percent Past Due:	36.97%	8,185	20.29%	79,767
% Past due 30 days	44.85%	3,671	61.73%	49,240
% Past due 60 days	21.64%	1,771	20.94%	16,703
% Past due 90 days	33.51%	2,743	17.33%	13,824

<sup>(1)</sup> Includes all accounts.

**PUBLIC SERVICE OF NEW HAMPSHIRE  
ELECTRIC ASSISTANCE PROGRAM  
ADMINISTRATION COSTS**

**ONGOING ADMINISTRATION COSTS - PSNH PY 2008 - 2009**

	<u>For the Quarter Ending September 30, 2009</u>			<u>Cumulative Costs From Oct. 1, 2008 to Sept. 30, 2009</u>		
	Incremental	Non-Incremental	Total	Incremental	Non-Incremental	Total
Information Technology	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Program Administration	5,629	4,137	9,766	40,420	10,947	51,367
Brochures	-	-	-	4,887	-	4,887
Training	-	-	-	-	-	-
Other	-	-	-	-	-	-
<b>TOTAL EAP ONGOING ADMINISTRATION COSTS</b>	<b>\$ 5,629</b>	<b>\$ 4,137</b>	<b>\$ 9,766</b>	<b>\$ 45,307</b>	<b>\$ 10,947</b>	<b>\$ 56,254</b>
<b>SBC REVENUES COLLECTED (including Interest on Reserve)</b>			<b>\$ 3,067,445</b>			<b>\$ 11,567,696</b>